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27 August 2009



*Wincanton
Methuen Park
Chippenham
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SN14 0WT*

Dear Tina and David

Delegate Planner On-line system

Thank you for the trouble-free implementation of the system, which has now replaced our old health and safety training administration process. I was delighted with the friendly and professional manner in which the entire process was carried out. Communication during the change over was excellent and any amendments we requested were done quickly and capably.

Our old paper-based system was becoming unmanageable and also relied to an extent on information kept "in one's head". Bookings and cancellations were faxed, e-mailed, given over the phone or provided by word of mouth. Charging for bookings was inefficient and cumbersome.

Since implementing the Delegate Planner On-line system all records are maintained in one place, and it is easily apparent who will be attending which course, which trainers are required - and when, and most importantly - how and when to charge.

Trainers, delegates, venues and the accounts department all have a clear understanding of what, where and when.

In brief the system:

- has allowed us to increase the number of courses we run
- has streamlined the whole booking and charging process

Consequently we have experienced greater administrative efficiency and time savings.

If you have other prospective clients that would like to know how beneficial it is to work with Dante Systems Limited then we would be delighted to discuss our experiences with them.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Sean Cusack".

Sean Cusack
Group Health & Safety Manager

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